



Jolly Good Causes CIC, Company No. 06585288
Pentre Issa, Llanfechain, Powys, SY22 6XQ
www.jollygoodcauses.com

ONLINE TERMS AND CONDITIONS

These terms and conditions form the basis on which you can visit and use our website. Please read them carefully as they contain important information.

General terms and conditions

This site is owned and operated by Jolly Good Causes (JGC) of Pentre Issa, Llanfechain, Powys, Wales, SY22 6XQ. If you want to ask us anything about these terms and conditions or if you have any comments or complaints on or about our website, please e-mail us at jo@jollygoodcauses.com or telephone us on +44 (0)1691 779152.

Ownership of rights

All rights, including copyright, in this website are owned by or licensed to JGC. Any use of this website or its contents, including copying or storing it or them in whole or part, other than for your own personal, non-commercial use, is prohibited without our permission. You may not modify, distribute or repost anything on this website for any purpose.

Accuracy of content

We have taken every care in the preparation of the content of this website, in particular to ensure that prices quoted are correct at the time of publishing and that all goods have been fairly described. However, orders will only be accepted if there are no material errors in the description of the goods or their prices as advertised on this website. All prices are displayed inclusive of VAT.

If the price of the goods increases between the date we accept your order and the delivery date, we will let you know and ask you to confirm by e-mail that the new price is acceptable. If it is not acceptable, then you have the right to cancel your order.

Any weights, dimensions and capacities given about the goods are approximate only. To the extent permitted by applicable law, we disclaim all warranties, express or implied, as to the accuracy of the information contained in any of the materials on this website and we shall not be liable to any person for any loss or damage which may arise from the use of any of the information contained in any of the materials contained on this website.

Damage to your computer

We make every effort to ensure that this website is free from viruses or defects. However, we cannot guarantee that your use of this website or any websites accessible through it will not



Jolly Good Causes CIC, Company No. 06585288
Pentre Issa, Llanfechain, Powys, SY22 6XQ
www.jollygoodcauses.com

cause damage to your computer. It is your responsibility to ensure that the right equipment is available to use the website. We will not be liable to any person for any loss or damage which may arise to computer equipment as a result of using this website.

Availability

All items are subject to availability. We will inform you as soon as possible if the goods you have ordered are not available.

Ordering errors

You are able to correct errors on your order up to the point on which you click on “submit” during the ordering process.

Payment terms

We will charge your credit account for payment upon receipt of your order unless delivery cannot be fulfilled within 30 days. We accept no liability if a delivery is delayed because you did not give us the correct payment details. If it is not possible to obtain full payment for the goods from your account then we can cancel the contract and or suspend any further deliveries to you. This does not affect any other rights we may have.

The acceptance of payment from a credit or debit card does not constitute a binding contract.

Delivery charges

Delivery charges vary according to the type of goods ordered and cannot be refunded; they are set out (*specify where*) on our website.

Delivery

Please note that we are only able to deliver to addresses within the United Kingdom, but excluding the Isle of Wight, the Isle of Man, the Scottish Isles, parts of Scotland, Northern Ireland and the Channel Isles. We will deliver the goods to the address you specify for delivery in your order. It is important that this address is accurate. Please be precise about where you would like the goods left if you are out when we deliver. We cannot accept any liability for any loss or damage to the goods once they have been delivered in accordance with your delivery instructions. We will aim to deliver the goods by the date quoted for delivery but delivery times are not guaranteed. In any event, we will aim to deliver your goods within 30 days from the day after the day we receive your order. If delivery is delayed due to any cause beyond our reasonable control, the delivery date will be extended by a reasonable period and we will contact you to arrange an alternative time or offer you a refund.



Jolly Good Causes CIC, Company No. 06585288
Pentre Issa, Llanfechain, Powys, SY22 6XQ
www.jollygoodcauses.com

Risk and ownership

Risk of damage to or loss of the goods passes to you at the time of delivery to you, or if you fail to take delivery at the agreed time, the time when we tried to deliver. If you choose to use your own courier, then the risk passes to you as soon as the goods are handed over to your courier. You will only own the goods once they have been successfully delivered and when we have received cleared payment in full. Goods supplied are not for resale.

Acknowledgement and acceptance of your order

You will need to provide us with your e-mail address and we will notify you by e-mail as soon as possible to confirm receipt of your order and e-mail you again to confirm details. An acceptance of your order will take place on despatch of the good(s) ordered.

Cancellation

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you have the legal right to cancel your order up to 14 days after the day on which you receive your goods (with the exception of any made to order items). You do not have to give us any reason for cancelling your contract nor will you have to pay any penalty. However, you will need to notify us in writing or in any other durable medium if you wish to cancel your contract.

You cannot cancel your contract if the goods are bespoke (i.e. made to order) or if you have taken any audio or video recording or computer software out of the sealed package in which it was delivered to you.

If you have received the goods before you cancel your contract, then you must send the goods back to us at your own cost and risk. If you cancel your contract but we have already processed the goods for delivery, you should not unpack the goods when you receive them and you must return the goods to us as soon as possible at your own risk and expense.

Once you have notified us that you are cancelling your contract, and we have received the goods back or, if earlier, received evidence that you have sent the goods back to us, we will refund any sum debited to us from your credit or debit card within 14 days.

We may make a deduction from any refund for any loss in the value of the goods supplied if the loss is the result of unnecessary handling by you.



Jolly Good Causes CIC, Company No. 06585288
Pentre Issa, Llanfechain, Powys, SY22 6XQ
www.jollygoodcauses.com

We reserve the right to cancel any order up to the point of delivery as soon as possible but in any event within 14 days. If an order is rejected or cancelled by us prior to delivery, a refund will be given.

Exclusion of liability

Any disclaimers and exclusions of liability in these terms and conditions shall not apply to any damages arising from death or personal injury caused by our negligence. These disclaimers and exclusions shall be governed by and construed in accordance with English law. If any provisions of these disclaimers and exclusions shall be unlawful, void or for any reason unenforceable, then that provision shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions.

Changes to legal notices

We reserve the right to change these terms and conditions from time to time and you should look through them as often as possible.

Law, jurisdiction and language

This website, any content contained therein and any contract brought into being as a result of usage of this website are governed by and construed in accordance with English law. Parties to any such contract agree to submit to the exclusive jurisdiction of the courts of England and Wales. All contracts are concluded in English.